

# "GET A GRIP"

on creeping telephone expenses  
with

## VoiceGate CA

www.callaccountant.com

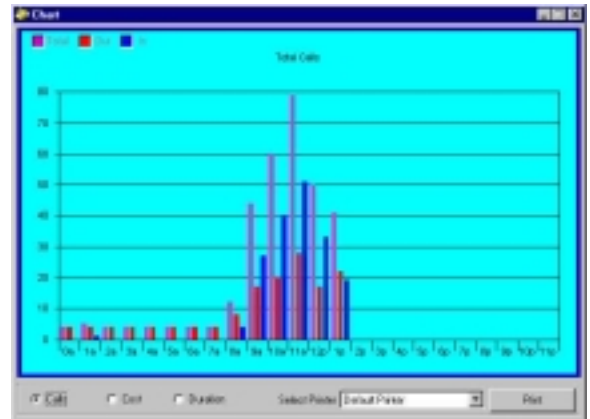


now included as a standard module with every

## VoiceGate ICS

*Telephone calls typically account for over 70% of enterprise telecommunications expense. VoiceGate Call Accountant tames creeping telephone costs... improves call handling... improves customer service and satisfaction: here's how...*

The VoiceGate Call Accountant continuously monitors and captures SMDR data from your telephone lines and extensions and provides CDR ( Call Detail Records ) on all on-going telephone activity in real time. These detailed call reports are transferred to the VoiceGate ICS hard drive and can include calculated costs of all outgoing and incoming calls together with important information such as 'all lines busy' time, 'on hold' times, abandoned calls, total call activity and call duration.



INTEGRATED COMMUNICATIONS SERVER

Company		Tax List	
Company Name	VoiceGate Corp	Tax Name	Percent
Address	550 Alden Road	GST	0%
Province/State	Ontario ON	PST	0%
Country	Canada CA	TAX	0%
Country Code	1 Long Distance Call 1		0%
International Call	011 Area Code 505	Complete Call	1 sec
Phone Number		Seconds Per Unit	60 sec
Email		Logout Time	0 min
Web Site		Number of Records on the Screen	9999
		<input type="checkbox"/> Account Code Enable	<input type="checkbox"/> Round Up



With these detailed records available, enterprise managers are able to optimize their telephone systems' configuration, find ways to reduce costs, allocate costs to departments and tenants and charge back clients on actual usage time. Other major benefits include verification of telephone company long distance charges, elimination of internal telephone misuse and evaluation of employee productivity.

All Phone#	Frequency	Outgoing Phone#	Frequency	Incoming Phone#	Frequency
3054744943	37	3054744943	37	4163179533	10
4163179533	30	19930790725	8	4163943133	7
4163943133	8	4163437280	7	3095694896	7
191302790725	8	8327939883982318	2	16315927081	7
3095694896	7	19930790725280	2	16315927082	6
4163437280	7	4167641067	2	16495832039	5
16315957081	7	1877447378	2	16306271115	4
16315957082	5	4163799932	2	12288794996	4
18496882009	5	268	2	16315952981	3
16038993200	4	16838993200	2	16789868114	3
12288794996	4	74163437288	2	19708758729	3
16306271115	4	15172866775	1	16315952499	3
19788795729	3	4164	1	16704322309	3
19788795725280	3	13527877700	1	15172879808	3

# VoiceGate ICS Telephone System Integrations

VoiceGate communications solutions provide coverage across most popular business phone manufacturer's product offerings. Systems start from 2 port standard 2500 set integrations with Avaya, Comdial, NEC, Nitsuko, Samsung, Siemens, OKI, Toshiba, Panasonic, Vodavi and Win and grow to 24 ports capable of "Seamlessly Superior" digital integrations with Meridian Norstar, Nortel SL1, Meridian M1, Rolm, Mitel, and Avaya System 75/85/Definity phone systems. Bilingual versions for regional languages are available.

## PARTIAL FEATURES LIST

- Supports all VoiceGate ICS / Windows NT telephone system integrations
- Unlimited extensions
- Real time data collection
- Remote operation
- Fraud and system error alarms
- Reports by user extension, departments, tenants, client's account codes
- User list can be downloaded from VoiceGate ICS database
- Reports by bar line graphics
- Password protection
- Multiple reporting options



Log Day	Log Time	Logout Day	Logout Time	Name
4/1/02	1:49:03 PM			Administrator
4/1/02	9:56:11 AM	4/1/02	12:27:06 PM	Administrator
3/28/02	10:19:33 AM	3/28/02	12:56:33 PM	Administrator
3/27/02	1:14:10 PM	3/27/02	1:15:45 PM	Administrator
3/27/02	1:13:12 PM	3/27/02	1:14:05 PM	Administrator
3/26/02	1:38:48 PM	3/27/02	9:38:03 AM	Administrator
3/26/02	12:26:19 PM	3/26/02	1:37:34 PM	Administrator
3/26/02	12:28:02 PM	3/26/02	12:28:13 PM	VOICEGATE CORP
3/25/02	1:59:55 PM	3/26/02	12:24:49 PM	Administrator
3/25/02	11:18:36 AM	3/25/02	1:58:35 PM	Administrator
3/22/02	5:48:27 PM	3/25/02	9:17:00 AM	Administrator
3/22/02	5:47:52 PM	3/22/02	5:48:14 PM	VOICEGATE CORP
3/22/02	1:48:33 PM	3/22/02	5:45:39 PM	Administrator
3/22/02	12:53:26 PM	3/22/02	1:40:16 PM	Administrator

## ABOUT VOICEGATE

VoiceGate Corporation designs, manufactures, markets and supports innovative technically superior communications solutions for business, industry and government. System design emphasizes simple installation, ease of use and reliability. VoiceGate products are marketed internationally through interconnects, wholesale distributors and OEM's.

## MULTIPLE APPLICATIONS

- Hospitals - Financial Institutions
- Education Institutions - Legal Offices
- Government Departments
- Consulting and Accounting Professionals
- Wholesale and Retail Service Organizations

FOR FURTHER INFORMATION CONTACT -



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